

Refund Policy.

Our refund policy is very simple.

We want you to be happy with the meals we provide.

If there's something wrong with your meal, let us know immediately, so that it can be rectified.

If there's anything about the service you're unhappy about, let us know immediately, and we'll work with you to make sure you're happy.

If, at the end of the day, a refund (or credit to your Highland Home Cook Customer Account) is deemed to be necessary, it will be processed promptly, but in any event, within 7 days.

